



Contact a Representative Today

To apply for the Medicaid Non-Emergency Transportation (NET) Program:

- Call Lake County Job & Family Services 440.350.4366
- You will get an automated attendant Leave the required information.

Once you have called in your information for approval, call Laketran to schedule your ride:

- 440.354.6100 or 888.laketran

To cancel your ride:

- 440.350.1099



If you have routine medical appointments and you are on Medicaid, transportation to those appointments may be paid for.

What you should know about your Medicaid transportation coverage:

- Medicaid approved trips will cost you no money out of pocket
- Medical appointments must be approved at least 48 hours in advance
- Billing for your trip is handled through Lake County Job & Family Services and Laketran



LAKETRAN

555 Lakeshore Blvd
Painesville Twp., OH 44077
440.350.1000
TDD: 800.560.3323
www.laketran.com

Your Transportation
for Medical Trips may
be Paid for if You are
Under Medicaid

LAKETRAN

Step-by-Step Instructions for Medicaid Non-Emergency Transportation (NET) Trip Approval

If you need to apply for Medicaid NET, call Lake County Job & Family Services at 440.350.4366

When you call, be prepared to leave this information with the automated attendant:

- Your name
- Your Medicaid case number or Social Security number
- A phone number where you can be reached

You will be mailed a release of information form.

- Complete and return the release of information form

NET will NOT be approved before the release of information form is returned and eligibility is determined.

After you have been approved, you will need to request trip coverage for a routine medical appointment at least 48 hours in advance.
Call 440.350.4366

Before you call, please have this information ready to leave with the automated attendant:

- Your name
- Your Medicaid case number or Social Security number
- The date and time of your medical appointment
- Your doctor's name and address
- A phone number where you can be reached

Please speak slowly and clearly when leaving your information.

After you have provided this information, call Laketrans at 440.354.6100 to schedule your ride.

Laketrans and Lake County Job & Family Services are proud to partner to continue to provide you with excellent service to access your non-emergency medical transportation needs.

Lake County Job & Family Services
177 Main St.
Painesville, OH 44077

Medicaid NET phoneline 440.350.4366



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